

01/15/2026

To Whom It May Concern,

I am writing to recommend James Roussos based on my experience as a Chicken Salad Chick franchise owner. Working with James was a positive and valuable experience for my business.

He took the time to understand my store, my challenges, and my goals, and provided practical guidance that helped improve operations and overall performance. James was approachable, responsive, and always willing to help problem-solve, which made a real difference in day-to-day operations.

He genuinely cared about both our success and the Chicken Salad Chick brand.

I would strongly recommend James Roussos to any organization looking for a knowledgeable and dedicated franchise business consultant.

Sincerely,
Brad Cochran

Chicken Salad Chick Franchise Owner