

To whom it may concern,

It is with great pleasure that I strongly recommend James Roussos for a position with your company.

I am Stuart Gibson, an owner/operator of two Chicken Salad Chick franchises in Brevard County, Florida, where James served as our Franchise Business Consultant (FBC). As our FBC, James worked tirelessly to ensure that our businesses were successful from before day one by providing expert guidance and support relating to all aspects of our restaurants.

As first-time franchise restaurant owners, James was literally our lifeline. His expert knowledge of our platforms and systems was vital. This knowledge, along with his patience and superb teaching ability, propelled a novice ownership group to success. Day or night, he was there to answer a question or walk us through a process. Beyond the fantastic support he provided during our grand openings and on-going operations, his business acumen has helped shape our vision for the future of our current restaurants and future expansion.

On a personal note, James is truly one of the great ones. His professionalism, combined with his inviting attitude, encourages an environment where everyone feels welcomed. Over the years I've had many people in business refer to their team as 'family', James included. The difference is that he means it. His commitment to us and his other franchisees didn't stop at normal business hours. And I have no doubt I can contact him a year from now and he would not hesitate to take my call and answer any questions.

This is why I strongly recommend James for a position at your company. I have no doubt he will bring this same work ethic, dedication, and passion to his new position. If you have any questions, or wish to speak to me directly, please feel free to reach out.

Sincerely,

Stuart Gibson

Owner/Operator
Chicken Salad Chick
Melbourne & Viera, FL
Stuart.Gibson@ChickenSaladChick.com
502.592.9115